

Congratulations on purchasing your new JJP Pinball

Each JJP Pinball machine is handmade, and as such, each machine is one of a kind. We use the finest materials and processes available to build each machine, however there are certain things outside of our control. Over time, your machine can show signs of wear, which is normal. Balls should be replaced at the first sign of imperfections on the ball surface.

JJP's Limited 90 Day Bumper to Post Warranty

What is covered on the game? Our Bumper to Post "Limited Warranty" covers every part in your new Jersey Jack Pinball Machine for 90 days from the date of purchase written on your invoice. The LCD monitor will be covered for 1 year from the date of purchase written on your invoice.

What is not covered? Tax, labor, service calls, loss of income, negligence, misuse, abuse, alteration, modification, rust, warping, damage caused by electrical surge, intrusion of any liquid, fire, theft, acts of God, improper repair, installation, testing and improper electrical connections, damaged caused by converting game from one region to another.

Who is entitled to Warranty coverage? The original owner.

What will JJP do? During the warranty period if a part fails, JJP will replace or repair the part at its discretion.

What must I do? You must register your JJP Machine within 7 days of delivery to activate your warranty. Register on-line at www.jerseyjackpinball.com under Support>Register Your Game.

Who do I contact for replacement parts? Contact your selling distributor for replacement parts. If you bought directly from Jersey Jack Pinball, please open a service ticket at the Jersey Jack Pinball website under Support>Support Form, enter all fields and a brief description of the problem.

Advance Replacement Parts and RMA's (Return Manufacturer Authorization)

Some items will require a valid credit card number on file prior to shipping and will be assigned an RMA number. If the RMA item is not returned within 30 days, the credit card will be charged and the RMA item will be treated as a sale item.

Statutory Warranties: This warranty is distinct from any statutory rights under any mandatory consumer protection laws of your state or country applicable to you. It is intended to grant you specific rights and does not limit the rights you may have under applicable statutory product warranty provisions. You may have other rights based on local laws during or after the warranty period. These rights are not excluded by this warranty.

Exclusive Agreement: This limited warranty is the complete and exclusive agreement between You and JJP. It supersedes all other written or oral communications related to this product. JJP provides no other warranties for this product. The warranty exclusively describes all JJP's responsibilities regarding the product. There are no other express warranties. No one is authorized to make modifications to this limited warranty, and you should not rely on any such modifications.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are excluded. Some states do not allow the exclusion or limitations of implied warranties, so the above may not apply to you.

In no event shall JJP be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to, lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above may not apply to you.